



Questions to ask your Roofing Contractor

Protect yourself and your home by asking these simple questions

- Is Roofing Contractor Licensed?**
In the state of Ohio few cities or counties require licensing. Toledo is one of the few that does require licensing. Even if your home is not located in Toledo it is recommended that you use a contractor that is licensed in Toledo. This insures that contractor passed specific training/testing for a General Contractor status.
- Does the Company carry Insurance?**
Contractors should carry comprehensive & workers' compensation insurance to protect you in the event of a roofing accident. This can be verified by asking contractor for certificates of insurance. Be aware if contractor doesn't have these insurances in place, the homeowner may be held liable for any injuries or damages that occur on the job.
- How long has the company been in business & do they have a business address (not a P.O. Box)?**
Needless to say, longer is usually better. Under 3 years may signal an unstable business or one low on the learning curve. This is not to say that company is not capable, everyone has to start somewhere. Referrals are recommended. Try to hire a contractor that has an office nearby, likelihood for better and quicker service.
- Will the company provide referrals or references from previous jobs?**
Ask for photos of previous work. Request a list of 5-7 names and phone numbers. Don't be afraid to call them and ask for their thoughts!
- Is the company registered with the BBB?**
The Better Business Bureau is an organization aimed at protecting the public from unscrupulous businesses and business practices. It's fundamentally different from an online review service which places an emphasis on if reviewers "like" a business. The letter grade (from A+ to F). BBB also provides reviews from actual customers of the business.
- Did contractor do a physical roof inspection?**
It is recommended that contractor gets on roof to perform a complete roof assessment. This will identify any areas of concerns that will need to be addressed; such as wood replacement, chimney deterioration, skylight condition, layers of shingles, etc. When this is done at the start, it reduces the likelihood of any unexpected costs coming up during the job.
- Did contractor perform an attic inspection?**
This is the step that is missed most often when getting a roofing quote. However, it is one of the most important steps necessary to do a complete roof inspection. There are things that cannot be seen from the outside of the roof, such as rotted wood, improper ventilation or lack of ventilation, bathroom vents improperly vented to attic. Make sure your roof is fully inspected prior to hiring a contractor.
- Did contractor explain "proper" ventilation?**
There are specific calculations needed to be completed to determine the appropriate balance of intake and exhaust ventilation. If there is not proper ventilation it could cause shingles to deteriorate, moisture in attic causing potential mold risks, higher heating and cooling bills, not to mention **most leading shingle manufacturers require proper ventilation for warranties to be valid.**

Did contractor explain the materials and process of installing your roofing system?

There are many important components to installing a long lasting roofing system. Be cautious of contractors and sales companies that are more interested in giving you a price rather than explaining the materials and installation process. You may find this same approach when there are questions or concerns during the project or years after. If your contractor isn't educating you than be cautious. Remember: Price isn't everything!

Is there a warranty for your roofing system?

The top leading shingle manufactures all offer extended warranties for only those contractors that have been credentialed.

Were you provided a written proposal/contract?

It is in your best interest that certain items on this checklist be stated in writing in the contract. Make sure the language of the contract matches your expectations.

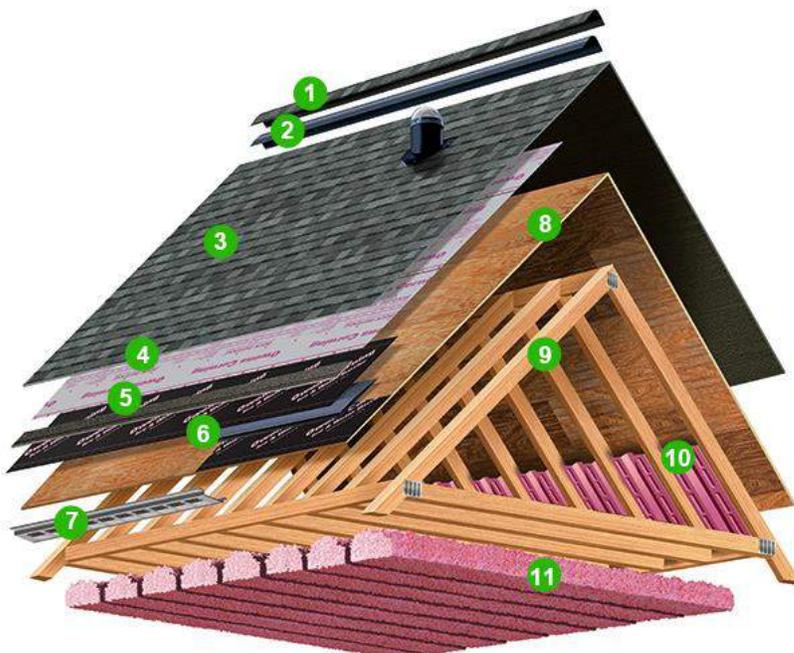
Is your Contractor Guaranteeing your roof to be done in one day?

Although some roofing jobs can be completed in one day, it is certainly the exception and not the rule. Frogtown Roofing has installed many roofs in a single day, but we typically will schedule your job for 2 days to insure our installers are not rushed in order to meet artificial timelines. If need be, we will return the next day to do a final walk-through and complete any unfinished work. It is important to understand that a proper roofing system requires specific steps to be taken for roofing manufacturers to warranty your roof. Some roofing contractors will come with 10 or more employees to install your roof, but only a few of them actually know the proper installation your roof. Buyer Beware: A promise to complete your roof in one-day may seem like a convenience but it can cause you more grief in the end.

As always, if you have any questions or concerns about your roofing contractor, or the answers that they gave you to any one of these questions, please call Frogtown Roofing at **(419) 466-2131** for a second opinion. We provide a free, no obligation on-site quote to all our prospective customers, and will be happy to take care of your roofing and roof repair needs.

What Makes Up A Roof

A quality roof system is more than just singles



- 1 Hip & Ridge
- 2 Exhaust Ventilation
- 3 Shingles
- 4 Underlayment
- 5 Starter Shingle
- 6 Ice & Water Barrier
- 7 Intake Ventilation
- 8 Decking
- 9 Roof Joists
- 10 Vent Baffles
- 11 Insulation